



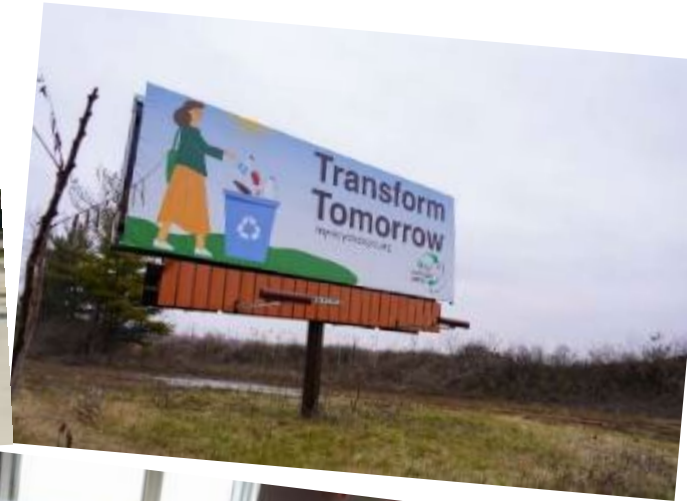
IDEM's Environmental Stakeholder Engagement (ESE) Program

Herb Engman
ESE Coordinator

Rocky Ripple 5/12/26



An Introduction to IDEM





IDEM's mission is to implement federal and state regulations to protect human health and the environment while allowing the environmentally sound operations of industrial, agricultural, commercial, and governmental activities vital to a prosperous economy.





IDEM Functions

- Administer permits that are based on scientific criteria.
- Provide compliance and technical assistance to regulated entities.
- Undertake enforcement actions as necessary to ensure compliance for both permitted and unpermitted sources.
- Collect environmental data and report to the public and the U.S. Environmental Protection Agency (U.S. EPA).

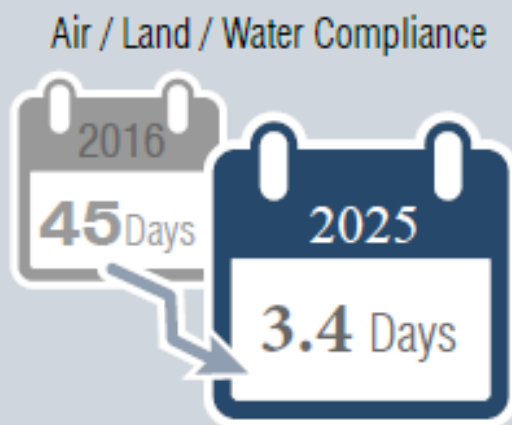




2025 Highlights

GREAT GOVERNMENT SERVICE

Average number of days to
issue inspection reports

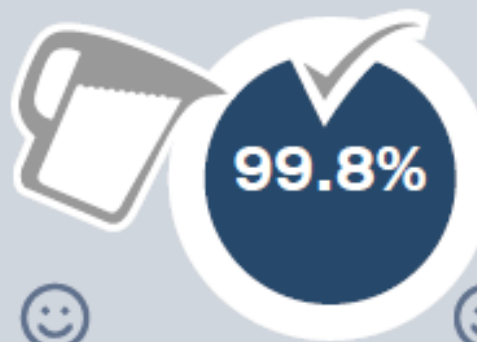


All permits issued ahead of
the allowed time



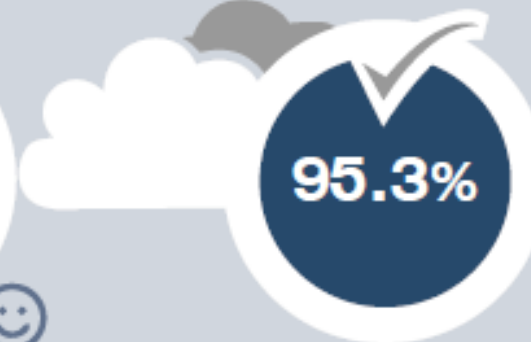
Percentage of Hoosiers with

Excellent Drinking Water*



(* Measures the public water systems
that did NOT have any violations)

Clean Air*



(* Measures the percentage of the State's population by
county and/or township that meets ALL air quality standards)



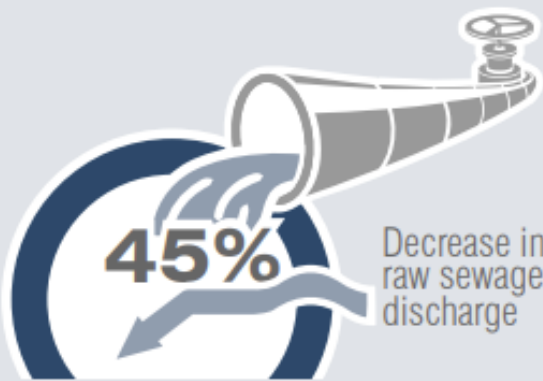
2025 Water Highlights

WATER

Reducing sewage to our streams

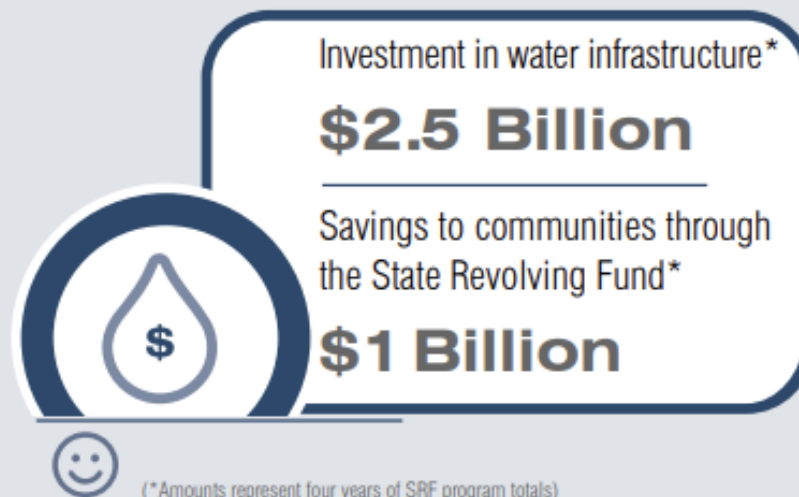


Completed or are implementing projects to dramatically reduce raw sewage discharges.



These projects have cut the amount of untreated sewage entering our waterways by **45** percent.

Infrastructure funding

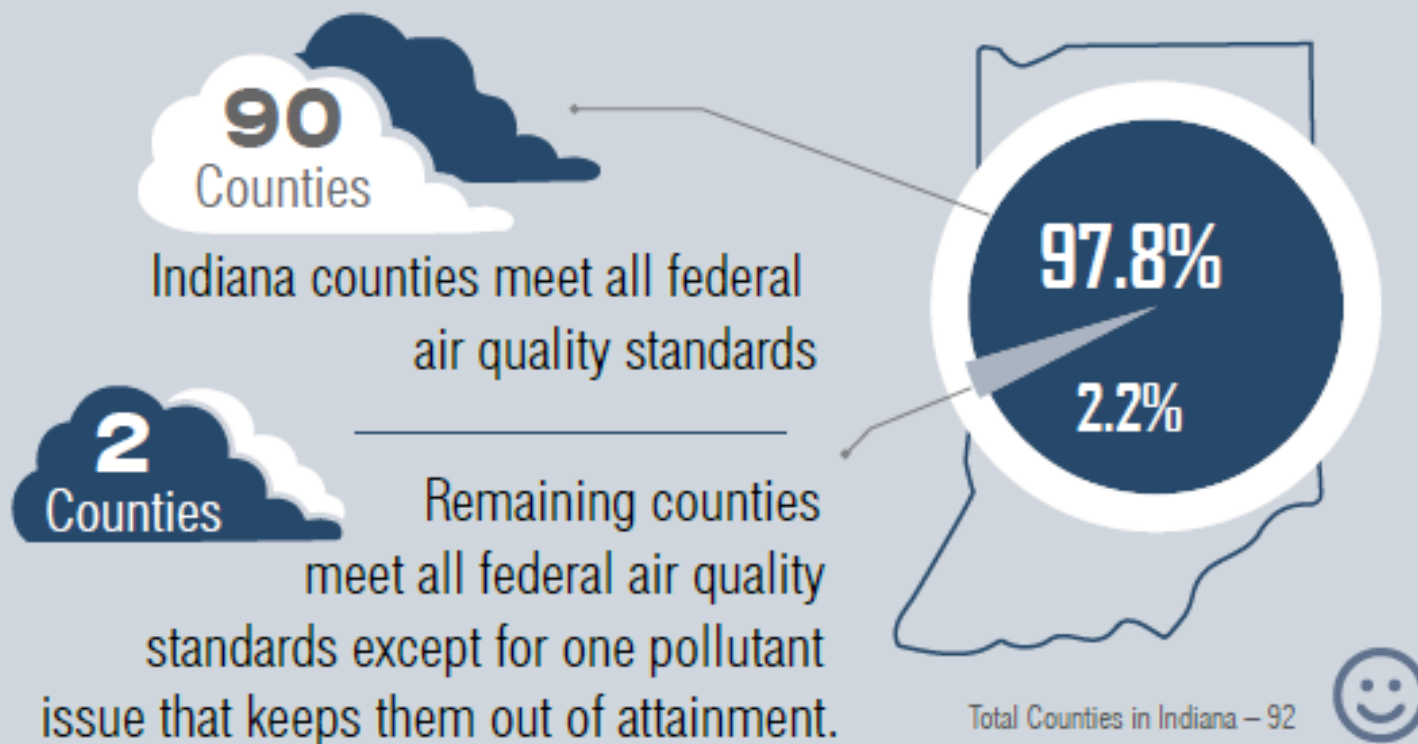




2025 Air Highlights

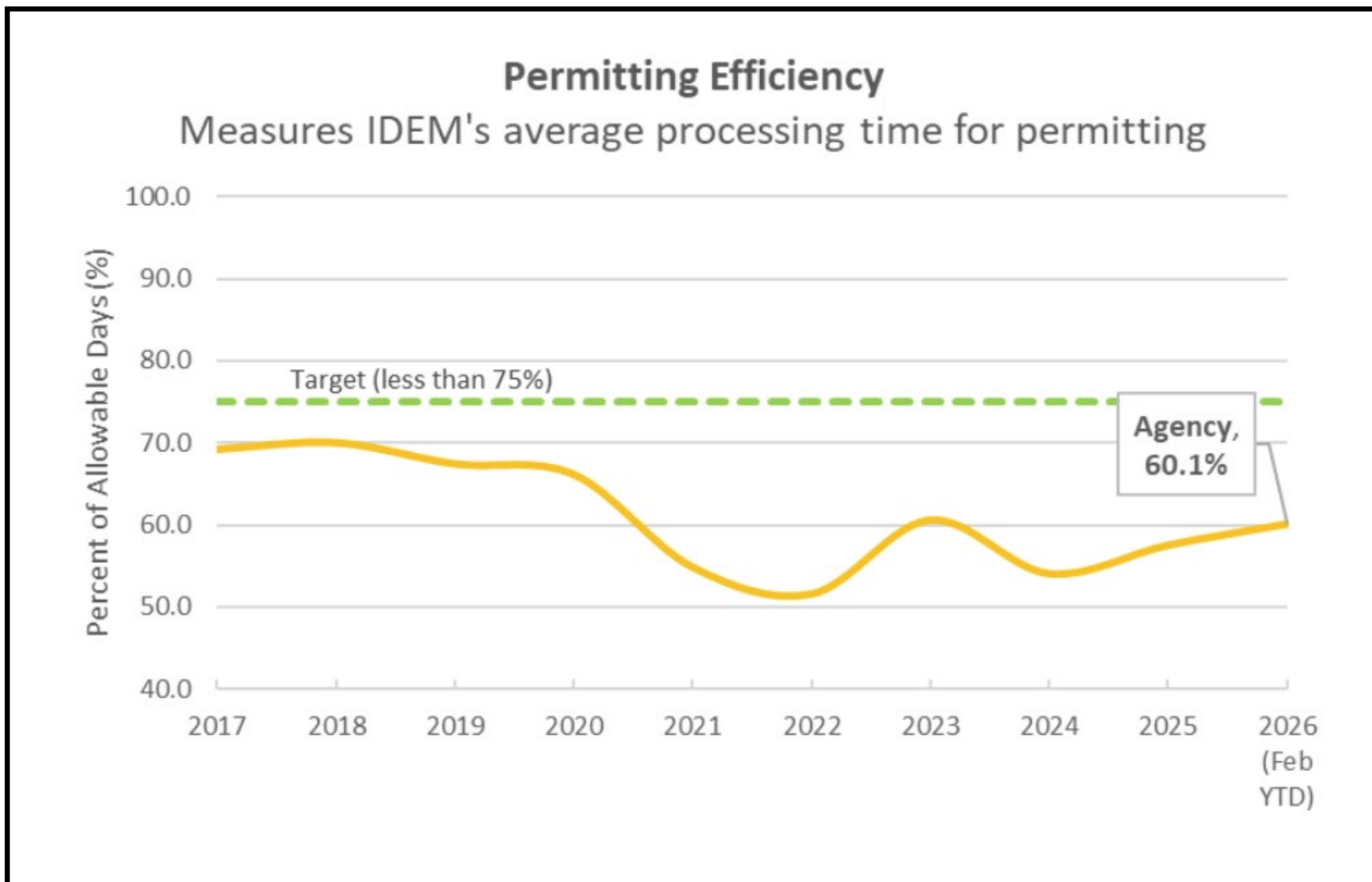
AIR

Counties meeting all air quality standards





Permitting Metrics





The Environmental Stakeholder Engagement (ESE) Program

Exceptional Customer Service



IDEM's ESE Program (referenced in the agency's Nondiscrimination Policy: A-008-AW-23-P-R6) ensures that all stakeholders understand and are represented in agency actions through enhanced customer service to communities.



Who are IDEM's Stakeholders?



IDEM's stakeholders are the people of Indiana.

IDEM's Nondiscrimination Policy states that the agency and agency staff are "to provide fair treatment and meaningful involvement to all people."



What is an ESE Request?

A request allows a stakeholder to ask IDEM **any question** about agency actions on rulemaking, permitting, or compliance assistance.



Online request portal; <https://in.accessgov.com/idem/Forms/Page/idem/ese-request/1>



Examples of How ESE Provides Enhanced Service

- Americans with Disabilities Act (ADA) accommodations.
- Translation of documents or interpretation services.
- Assistance with notification services.
- Plain language responses for stakeholders so responses are not overly technical or confusing.
- Other special assistance requests such as clarification of agency actions or processes.





How the Program Works

- A stakeholder makes a request to IDEM staff, program contact, ESE coordinator, or complaints coordinator.
- Once the request is received, it is entered into IDEM's case management system and is updated throughout the process.
- Notes:
 - An acknowledgment is made to the stakeholder within one business day of the request.
 - An initial findings response, from the ESE Coordinator, shall occur within 30 days.
 - The ESE Coordinator will resolve the issue within 90 days

Incident Detail				
#118542, CS-Agency-Special Assistance Request, Hendricks County				
Description Location Source Entity Reporter Action Attachments				
Most Recent Compliance Evaluation:				
Most Recent Enforcement Action:				
Tasks				
ADD NEW RECORD / EDIT SELECTED / DELETE SELECTED / Filter / Settings / Total Records: 6				
☐	Task	Organization	Staff Assigned	Close Date
☐	CS - Enter Initial Request in TDMPD	IDEM/19215		
☐	CS - Acknowledge Request	IDEM/19215	Engman, Hele	03/05/2025 03:14:00 PM
☐	CS - Review Request	IDEM/19215		
☐	CS - Investigate/Process Request	IDEM/19215	Engman, Hele	03/05/2025 03:14:00 PM
☐	CS - Issue Request Response	IDEM/19215	Engman, Hele	03/06/2025 03:52:00 PM
☐	CS - Close Request in TDMPD	IDEM/19215	Engman, Hele	03/11/2025 12:57:00 PM



What's in My Neighborhood?

<https://www.in.gov/idem/records/whats-in-my-neighborhood>

What's in My Neighborhood

Indiana Department of Environmental Management

Layers

Landfill Boundaries

Registered E Waste Storage

Spills

State Cleanup Sites

Storage Tank Sites

- Above Ground Storage Tanks
- Leaking Underground Storage Tanks
- Underground Storage Tanks
- Historical Underground Storage Tanks

Superfund Sites

Map

771 ft

Highland Golf & Country Club

707 ft

W 54th St

W 53rd St

W 52nd St

RiverView Dr

Patterson St

Annette St

W 52nd St

W 54th St

W 56th St

W 58th St

W 60th St

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W 998th St

W 1000th St

Storage Tanks: Highland Golf & Country Club

Zoom to

Active LUST (yes/null):

Active UST (yes/null):

Active Compartments: 0

Google Street View

View

Link to AI# in VFC

View

Mr. Tracy Lovette

Page 3

March 2, 2000

clay and till was encountered at 12 ft bf in this boring. Soil boring B2 appeared to have been advanced through native silty clay outside of the UST basin. Groundwater was not encountered during this investigation.

Results

The soil borings were advanced to a total depth of 15 ft bg. Soil samples were collected from 10 to 12 ft bg in boring B1 and from 12 to 14 ft bg in boring B2. The two soil samples were submitted to Sima Labs International for analysis. The laboratory reported that the soil sample from boring B1(10-12) contained 37 parts per million (ppm) gasoline range TPH. The soil sample from boring B2 (12-14) was reported to contain no concentrations of gasoline or diesel range TPH above the detection limit of 10 ppm. The laboratory report and complete chain of custody documentation are provided in Attachment D.

Conclusions

The subsurface investigation and soil sampling results revealed no TPH concentrations above the established clean-up level (100 ppm) in soil at the site. Therefore, August Mack, on behalf of the Highland Country Club, requests that a No Further Action status be assigned to this site.

Sincerely,

Karen L. Waltman
Karen L. Waltman
Field Geologist

Steven A. Rohr
Steven A. Rohr, CPG
Project Geologist

cc: Mr. Mike Powers, Highland Country Club



Additional Resources

- SmogWatch (real-time air quality data)
smogwatch.IN.gov
- How to File an Environmental Complaint
on.IN.gov/IDEMcomplaint
800-451-6027 Option 3
- Report an Environmental Emergency
on.IN.gov/IDEMemergencyresponse
888-233-7745 or 317-233-7745

For More Information

ESE website:

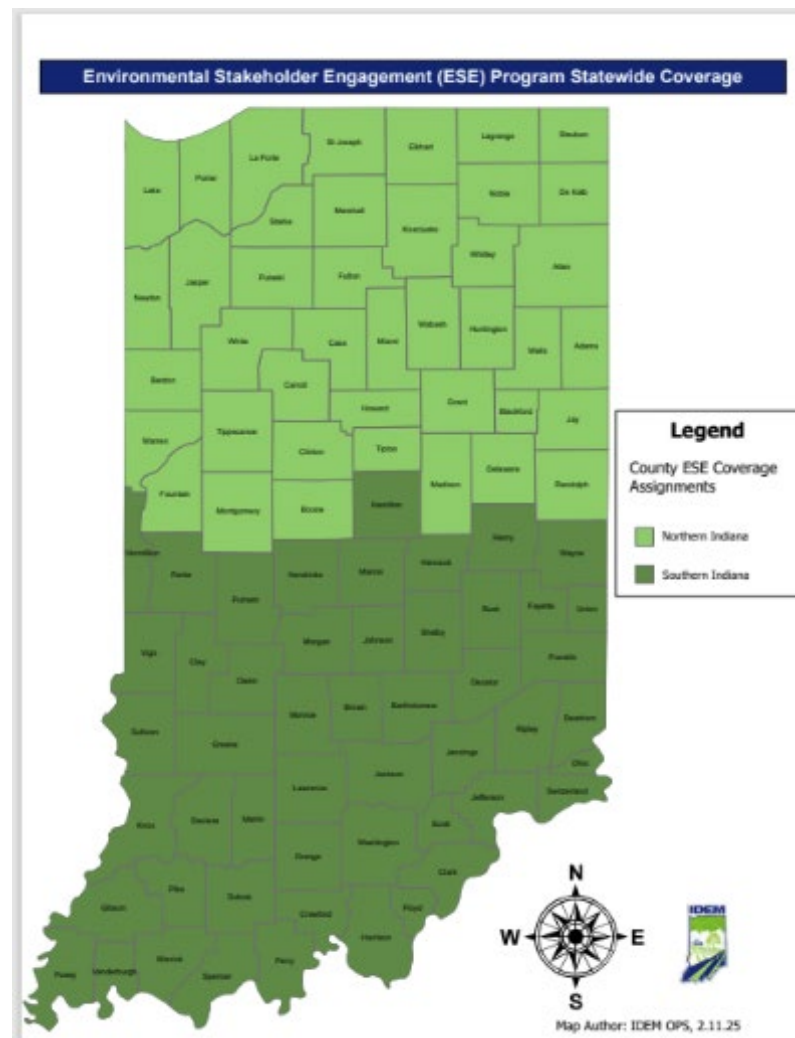
idem.IN.gov/health/ease

General email address:

ese@idem.in.gov

For program assistance:

Herb Engman/Government
Center
317-233-4088 Office
317-508-3215 Cell
hengman@idem.IN.gov





What's On Your Mind?
Questions or Concerns?